



ethnē health

2019

ANNUAL REPORT

ETHNĒ HEALTH DELIVERS COMPREHENSIVE, HIGH-VALUE HEALTHCARE THROUGH A CULTURALLY SENSITIVE, NEIGHBOR-CENTERED MEDICAL HOME THAT ADVANCES JESUS' LOVE AND JUSTICE IN OUR VIBRANT COMMUNITY.



## ETHNĒ'S STORY

After a three-year journey of prayer, research, and listening to the community, a team of physicians from Memphis and Atlanta opened Ethnē Health in October of 2018. Their desire was to help bridge the immense healthcare access gap in the diverse community of Clarkston, GA. Ethnē Health is a non-profit clinic that provides affordable, high-quality primary care to both insured and uninsured patients. The name of the clinic is derived from a Greek word used in the New Testament, "ethnē," which means "people group." As a faith-based clinic, we seek to holistically care for patients from all backgrounds out of a desire to see people from every ethnē healed and compelled by the gospel of Jesus.



# COMMUNITY IMPACT

Ethnē Health is a neighborhood clinic that values collaborative community. Providers and staff live in the same community as the patients served by the clinic. Proximity to our patients has led to better understanding of the social determinants of patient health and allowed us to provide culturally appropriate care. In our first year, we've worked to partner with other local organizations who help the community flourish with the belief that better health happens together.



**OUR TEAM** In our first year of operation, Ethnē Health has had two paid staff positions: a registration coordinator and a nurse. These roles have been held by four people. Three of the individuals employed came to Clarkston originally as refugees.



**“ETHNĒ HEALTH ISN'T TREATING PATIENTS, THEY'RE CHANGING THIS COMMUNITY...THEIR PRESENCE IN CLARKSTON IS HELPING REFUGEES STOP SURVIVING AND BEGIN THRIVING.”**

- YT BELL, CLARKSTON CITY COUNCIL



## COMMUNITY SPOTLIGHT

This summer, 7 local high school students from Clarkston and Stone Mountain joined our staff in clinic to complete a learning internship. Each of the students aspires to enter into the medical field in the future. For most, this was their first exposure to what it could be like to be a medical provider!



**“THIS EXPERIENCE SHAPED MY FUTURE CAREER BY GIVING ME A CLEAR IDEA ON WHAT TO EXPECT AS A NURSE.”**

-KAWTHAR, SUMMER 2019 HIGH SCHOOL INTERN

## LOCAL EVENT PARTICIPATION

- 6 Health Screenings/Fairs
- 7 Health Education at After School Programs
- 7 Other Health Education Events
- 8 Community Sponsored Events

## LOCAL PARTNERSHIPS

- 7 Colleges and Medical Schools
- 12 Churches
- 16 Community Organizations
- 135 Individual Volunteers

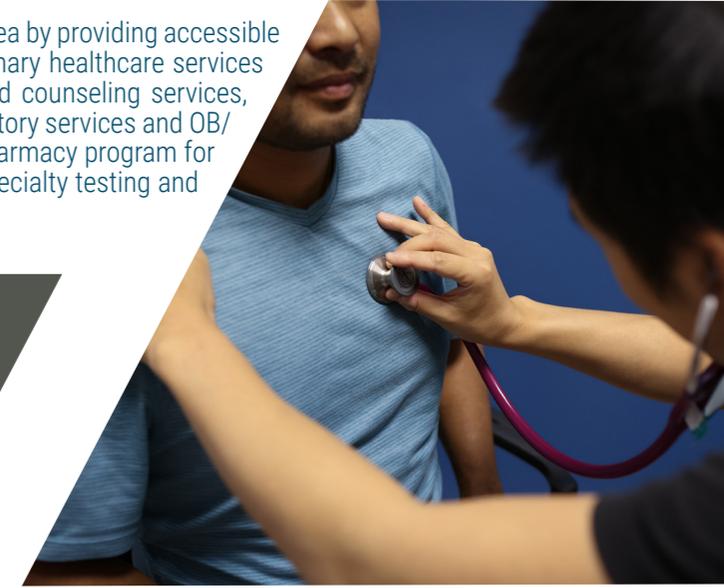
PATIENTS COME FROM  
25 COUNTRIES AND  
SPEAK 17 LANGUAGES



435 INSURED PATIENTS  
1583 UNINSURED PATIENTS

## CLINICAL IMPACT

Ethnē Health seeks to create a more equitable healthcare system in the Atlanta area by providing accessible and affordable quality care. In our first year, we have offered full spectrum primary healthcare services including adult and pediatric services, women's health services, psychiatric and counseling services, basic procedures, preventative care, and geriatric care. We also have done laboratory services and OB/GYN ultrasound services. Additionally we have dispensed medications from a pharmacy program for patients without medical insurance and have developed a referral network for specialty testing and subspecialty care not available at our clinic.



### A PATIENT STORY

"He was a happy kid, full of energy. He used to love to run and play soccer. And then, he got sick." These are the words of Pierre's mother, which she expressed with tears in her eyes at one of her son's first appointments at Ethnē Health. Pierre is a young adult and has end stage liver disease with massive enlargement of his spleen. His condition was caused by a parasitic infection he contracted while playing in the freshwater lakes of Central Africa as a young boy. The infection went unrecognized for years, eventually moving into his liver. It was only after his arrival at a refugee camp in Tanzania that he was diagnosed with the infection and treated. However, after years of chronic infection, irreversible damage was done and only a very small portion of his liver remained functional.

After coming to the US as a refugee with no English skills and limited understanding of the severity of his disease, Pierre was left to navigate the complexities of the American healthcare system. Even with the help of a local agency, he missed his specialty appointments and eventually fell out of care. Pierre lost all hope that anyone could help him. But then, he came to Ethnē Health. The team at Ethnē was able to explain the nature of Pierre's condition to him and his family in clear and understandable terms. His care team at Ethnē became his advocates, helping locate resources and working to coordinate his care with necessary specialists. Pierre receives his medication to keep excess fluid from accumulating around his abdomen directly from Ethnē, free of charge. Blood testing, needed to closely monitor his condition, is also done at Ethnē. In addition to his physical health, however, Pierre also suffers with mental illness. And because of this, he is cared for by Ethnē's staff psychiatrist. Finally, and perhaps most importantly, Pierre is encouraged in his faith at Ethnē Health. At the conclusions of his visits someone at Ethnē takes the time to pray with Pierre. "Thank you," is often his only reply with tears in his eyes.

Because of Ethnē's holistic approach to care, Pierre not only has a plan in place to get better, but he has been given the gift of hope.



954 PATIENT VISITS  
925 MEDICAL  
29 PSYCHIATRIC



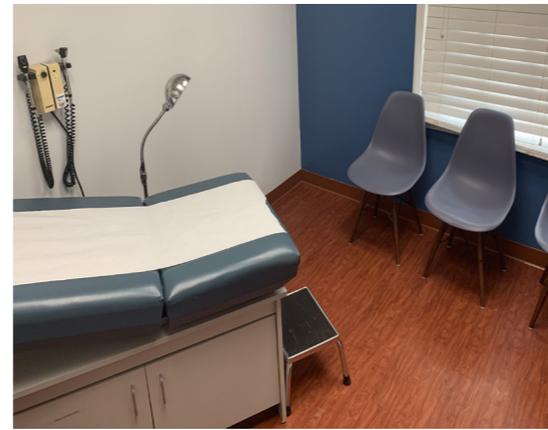
190 FREE  
MEDICATIONS  
DISPENSED TO  
UNINSURED  
PATIENTS



\$126,354.28  
VALUE OF FREE  
CARE GIVEN

# VISION FOR GROWTH

After one year of operation, we have quickly developed a steady patient base and outgrown our first clinic space. To better serve existing patients and to prepare for future growth, we moved in October 2019 to a new clinic location. With six exam rooms, 2 offices, a procedure room, a lab, and a large waiting area, our new facility has the capacity for more staff and volunteers as well as increased medical services.

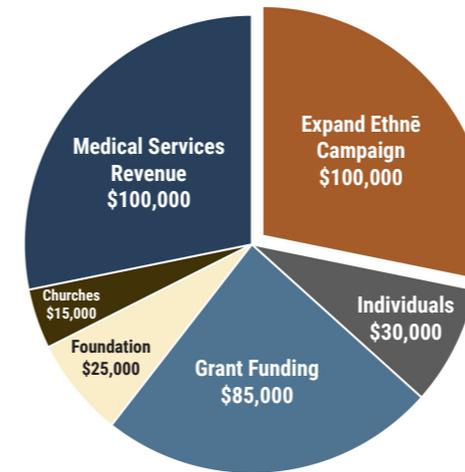


**HELP US RAISE \$100K BY YEAR END  
TO EXPAND ETHNĒ!**

Give online at [www.ethnenehealth.org/give](http://www.ethnenehealth.org/give)



## PROJECTED REVENUE 2019-2020



## WITH \$100K, WE WILL:

01

### INCREASE CLINICAL HOURS

We hope to open the clinic full time 40 hours a week. In our first year of operation, we were only open 16 hours a week.

02

### KEEP PATIENT COSTS AFFORDABLE

To maintain a reasonable fee for service for our patients, additional costs for medical services rendered must come from other sources.

03

### EMPLOY MORE FULL TIME STAFF

By hiring medical providers and support staff, we can better care for a growing number of patients.

04

### DEVELOP LANGUAGE INTERPRETATION

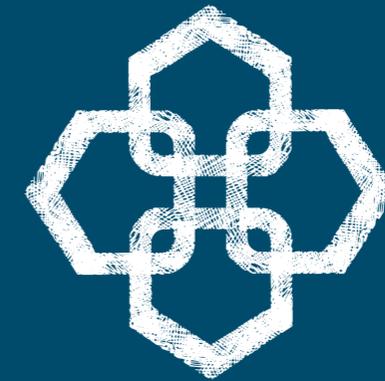
We will utilize the assistance of professionally trained local medical interpreters who speak the major languages of our patients.

\*Ethnē Health is a 501c3 organization. All donations are tax deductible\*



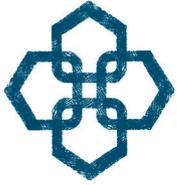
# THANK YOU

FOR YOUR  
SUPPORT



**ethnē health**  
a community clinic

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[www.ethnehealth.org](http://www.ethnehealth.org)



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